



Consumer Grievance Redressal Forum  
FOR BSES YAMUNA POWER LIMITED  
(Constituted under section 42 (5) of Indian Electricity Act. 2003  
Sub-Station Building BSES (YPL) Regd. Office Karkardooma  
Shahdara, Delhi-110032  
Phone: 32978140 Fax: 22384886  
E-mail: cgrfbyp@hotmai.com  
SECY CHN 015088K

**C A No. Applied for**  
**Complaint No. 248/2025**

**In the matter of:**

Umesh Chand .....Complainant

**VERSUS**

BSES Yamuna Power Limited .....Respondent

**Quorum:**

1. Mr. P.K. Agrawal, Member (Legal)
2. Mr. S.R. Khan, Member (Technical)

**Appearance:**

1. Mr. Neeraj Sharma, AR for the complainant
2. Mr. Akash Swami, Mr. R.S. Bisht & Mr. Akshat Aggarwal, On behalf of BYPL

**ORDER**

Date of Hearing: 18<sup>th</sup> November, 2025

Date of Order: 26<sup>th</sup> November, 2025

**Order Pronounced By:- Mr. S. R. Khan, Member (Technical)**

**1.** The brief facts of the grievance are that the complainant applied for new electricity connection vide request no. 8007535959 at premises no. D-3/124-A, D-3 Block, Main Circular Road, 3<sup>rd</sup> Pusta, Sonia Vihar, Delhi-110094 which was rejected by OP due to no DX activity found at site, MCD booked premises vide letter no-EE (B)-II/Sh-N/2020/D-3/124, Gali No.13, Main Circular Road, Sonia Vihar. But Complainant stated that objections raised by OP are wrong as OP has raised same objection for property in the name of Mr. Mahender and Mr. Mahender filed BCC to OP and got new electricity connection installed vide CA No.153553817.

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2. The respondent in its reply against the complaint of the complainant submitted that the complainant is seeking new electricity connection vide request No. 8007535959 for GROUND FLOOR D-3/124-A, D-3 Block, Main Circular Road, 3<sup>rd</sup> Pusta, Sonia Vihar, Delhi-110094.

Reply further submitted that the premise of the complainant was inspected on 26.03.2025 and it was discovered that the property having address as D-3/124, Gali No.13, Main Circular Road, Sonia Vihar, Delhi was booked in the MCD List dated 23.07.2020 for unauthorized construction. The request for new electricity connection was rejected because the applicant was requested to remove the above deficiency within 30 days and intimate to the respondent but no such thing has been done by the applicant till date.

3. The complainant in its rejoinder stated that the premises no.D-3/124 is booked under MCD dated 23.07.2020. The booking is in the name of Mr. Mahender Singh Adhikari who applied for new connection. Mr. Mahender has provided BCC certificate to OP and meter was installed vide C A. No.153553817. Applicant's premise is not under MCD booking list and requested to install meter at his premise.

4. Arguments of both the parties were heard.

5. The recent Judgment of Hon'ble Delhi High Court vide order dated 13.11.2025 has held as under

"19. Thus, considering the detailed discussion hereinabove, this Court is of the view that there is no impediment with the petitioner company to grant or continue with electricity connection in the premises, where such premises are booked for unauthorized construction. However, as and when MCD takes any coercive action against such properties, which are booked for unauthorized construction, the MCD shall duly intimate the concerned electricity companies, in that regard.

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20. The electricity company shall be free to disconnect the electricity connection, as and when such request or direction is given by the MCD, at the time of taking action against the unauthorized construction in the properties in question.

The Government of National Capital Territory of Delhi (Department of Power) vide their circular no. E.11/2025/Power/7091-97 dated 17.11.2025 also directed DISCOMs to not to deny or discontinue electricity supply in premises merely because the property is booked for unauthorized construction.

To disconnect electricity only upon receiving formal intimation from MCD at the time of demolition/sealing action.

6. In view of the above directions of Hon'ble High Court of Delhi and notification from Govt. of NCT of Delhi, we are of the opinion that the new electricity connection to the complainant cannot be denied. Therefore, OP should release the electricity connection to the complainant as applied for by him.

ORDER

The complaint is allowed. OP is directed to release the new electricity connection as applied for by the complainant vide request no. 8007535959 at premises no. 8795/3, Gali no. 3, Multani Dhanda, Pahar Ganj, Delhi-110055 after completion of other commercial formalities as per DERC Regulations 2017. The complainant is further directed to file an affidavit/undertaking stating that if any authority/department takes any action against the property of the complainant OP should be free to take action as per law.

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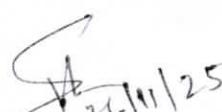
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OP is further directed to file compliance report within 21 days of the action taken on this order.

If the Order is not appealed against within the stipulated time, the same shall be deemed to have attained finally.

Any contravention of these Orders is punishable under Section 142 of the Electricity Act 2003.

  
(P.K. AGRAWAL)  
MEMBER (LEGAL)

  
26/11/25  
(S.R. KHAN)  
MEMBER (TECH.)

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Secretary  
CGRF (BYPL)